

Part 1

# Township of Ocean Sewerage Authority

For Residential Address:

<<SAMPLE A SAMPLE\_XX>>  
 <<MAIL\_ADDRESS1\_XXXXXXX>>  
 <<MAIL\_ADDRESS2\_XXXXXXX>>  
 <<MAIL\_CITY\_XX, ST ZIP>>  


<b>Estimated Age of Sewer Line</b>	<<<<House_Age>> Years>>
<b>Response Requested by</b>	<<Month XX, XXXX>>

Part 2

## Re: Sewer Line Information for <<Serv\_Address1\_XXXXXX>>

<<Sample Sample\_XXXXXX>>,

The sewer line buried underground on your property <<was installed before <<AOR>> when your house was built, unless it has been replaced, and you>> are currently not enrolled in Exterior Sewer/Septic Line Plus Coverage<sup>†</sup> from HomeServe. The Township of Ocean Sewerage Authority has partnered with HomeServe,\* an independent company that offers its customers, **who do not already have coverage**, protection to their sewer line.

Because you own this line, you are responsible for repairs in the event of a sudden breakdown.

We are writing to you to provide you with an opportunity to accept protection against the costs of covered repairs if this line breaks down. The exterior sewer line on your property is primarily affected by aging and normal wear and tear. **If this line requires replacement, it may cost you thousands of dollars.**

The Township of Ocean Sewerage Authority Customer Benefit Review:


Homeowner: <<Sample Sample\_XXXXXX>>  
 Location: <<Serv\_Address1\_XXXXXX>>  
 <<Serv\_City\_XXX, Serv\_State, Serv\_ZIP>>  
 Benefit Amount: Up to \$12,000 per service call with multiple calls annually for covered repairs

Without this **optional** protection, homeowners may be at risk for expensive sewer line repair costs. For just <<M\_DPR>> per month, eligible homeowners can take action to help prevent the unexpected burden of high repair bills for aging sewer lines.

### Signature Required For Processing.

Please respond today by signing, completing and returning the enclosed Acceptance Form to help protect your finances from the covered cost to repair or replace your sewer line. Or call HomeServe at 1-844-713-7206. **For fastest processing of your coverage, visit [www.HSPlans.com/ServiceHome](http://www.HSPlans.com/ServiceHome) and enter Offer Code: <<MatchbackID>>**. Coverage begins 30 days after your form is processed.

Sincerely,



Andrew Wright | SVP, HomeServe Customer Service

<sup>†</sup>This plan also provides coverage for septic lines.

\*HomeServe USA Repair Management Corp. ("HomeServe"), with corporate offices located at 45 Glover Avenue, 6th Floor, Norwalk, CT 06850, is an *independent company separate from the Township of Ocean Sewerage Authority* and offers this optional service plan as an authorized representative of the contract issuer, National Home Repair Warranty, Inc., 59 Maiden Lane, 43rd Floor, New York, NY 10038, 1-877-382-7818 (not offered by the Township of Ocean Sewerage Authority). Your choice of whether to purchase this service plan will not affect the price, availability or terms of service from the Township of Ocean Sewerage Authority. The Township of Ocean Sewerage Authority and HomeServe entered into a commercial agreement to introduce these plans to the Township of Ocean Sewerage Authority's customers. *This is an ad.* The product being offered is a service contract and is separate and distinct from any product or service warranty which may be provided by the home builder or manufacturer. See *eligibility requirements and coverage limitations in this package.*

## ACCEPTANCE FORM

Please correct name and address information below, if necessary, before submitting.

<<Sample A. Sample\_XXXXXX>>, <<Serv\_Address1\_XXXXXX>>,  
<<Serv\_Address2\_XXXXXX>>, <<Serv\_City\_XXX, ST Zip>>

Please send my current/future agreements and any related documents to the e-mail address below. I can access and retain documents sent to my e-mail. I understand I can request a copy of my contract, update my e-mail address, or change my communication preference anytime by going online or calling HomeServe. By providing my phone number, I consent to receive account-related phone calls and text messages.

E-mail Address: \_\_\_\_\_

Phone #: \_\_\_\_\_

### E-Z PAY (see back of letter)

Payment Schedule:

- <<M\_PR>> per month
- <<Q\_PR>> per quarter
- <<A\_PR>> per year

By signing below, I authorize HomeServe to use account information from the enclosed check to initiate recurring electronic fund transfers from my bank account at the frequency and amount specified in the Payment Schedule, plus applicable taxes, for Exterior Sewer/Septic Line Plus Coverage. I understand my check will be converted to an electronic debit for my first payment, instead of deposited as a paper check, and that my first payment will be taken on my plan start date, which will be 30 days after my form is processed. HomeServe will only notify me if the applicable tax rate changes, causing the preauthorized amount to differ by more than 10%. *I understand this optional plan is based on an annual contract that automatically renews annually on the same payment terms I selected at the then-current renewal price, unless I cancel, which I can do at any time, without obligation to make future plan payments, by calling 1-844-713-7206 or visiting [www.homeserve.com/cancel](http://www.homeserve.com/cancel).* See privacy policy at [www.homeserve.com](http://www.homeserve.com). I agree I have read the plan details in this package and confirm I am the homeowner, meet all other eligibility requirements, and understand the plan limitations and exclusions. I understand full Terms and Conditions will be sent to me. Prices include applicable state tax. Additional local tax may apply.

Reply ID: <<2608SZOS201GANJZ-xxxx>>

PLEASE REPLY BY: <<x/x/xxxx>>



For fastest processing scan here and enter Offer Code: <<MatchbackID>>.

SIGNATURE (required)

.375" <<MatchbackID>> .25"  
 |  
 .375" <<Mailcode>> .25"

**KNOW YOUR RESPONSIBILITY**

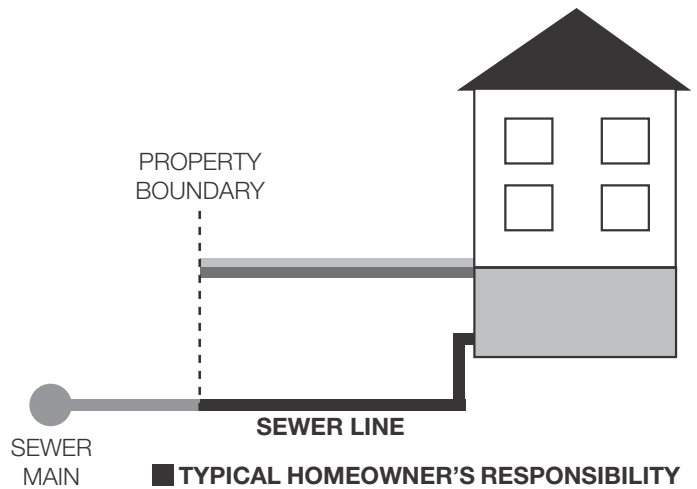
As a homeowner, you are responsible for the sewer line on your property, and you will have to arrange and pay for any necessary repairs. This illustration shows the location of the sewer line on your property. Also shown are repairs that are commonly performed on this line and how much licensed and insured plumbers would typically charge.

Many homeowners do not know that basic homeowners insurance typically only covers things like property damage to your home, but not damage due to normal wear and tear to your sewer line. You are not covered with Exterior Sewer/Septic Line Plus Coverage in the event of a breakdown on your property.

Replace sewer line (26–75 ft.) **\$6,633**  
**Plan Members: No Charge\***

Replace collapsed section of sewer line **\$1,581**  
**Plan Members: No Charge\***

Unblock sewer line **\$295**  
**Plan Members: No Charge\***



The sewer line beyond the property boundary may be an additional responsibility of the homeowner and is included in this coverage. The septic line, from the external wall of your home up to the point of connection to the septic tank on your property, is also covered.

\*National average repair costs as of December 2024. No charge for covered repairs up to the benefit amount.

**Please complete and return the form in the postage-paid envelope**

**Call HomeServe at 1-844-713-7206 to conveniently enroll over the phone**

**Visit [www.HSPlans.com/ServiceHome](http://www.HSPlans.com/ServiceHome) for fastest processing and enter offer code: <<MatchbackID>>**

**Important Coverage Information:** Eligibility: To be eligible, you must own the residential single structure and the land it's on. You are not eligible if your home is a recreational vehicle, intended to be moved, or used for commercial purposes; you know of any current problems with your line at enrollment; your line was not installed per code; your entire line is shared with a 3rd party or covered by an association; your line previously had roots removed, failed a system test without resolution. Benefit Details: Coverage provides, up to the applicable benefit limit, to drain clean, repair, or replace the following for which you have sole responsibility, that has experienced an operational failure and cannot be cleared using standard drain cleaning cables or hydro jetting, and is damaged due to normal wear and tear, not accident or negligence: the sewer line from the external wall of your home up to your utility's responsibility or septic line from the external wall of your home up to the point of connection to the septic tank on your property, including branch drains from the point they exit the home to the point they re-enter the home. Repair or replacement of non-functioning grinder pumps or backflow prevention devices is also included. Technicians must have safe access to the work area. Not covered: Non-conforming drain lines, septic/collection tanks, leaching fields, lines that branch off and do not connect back to the primary system and remediating or notifying you of mold or hazardous materials, any sections/parts not installed properly, repairs or replacement protected under other coverage, and damage from accidents, negligence or otherwise caused by you, others, wildlife or unusual circumstances (such as natural disasters). If costs on covered repairs exceed the benefit limit, you pay the difference. You will not be reimbursed for repairs performed by anyone not authorized by HomeServe. Additional exclusions apply. Disputes resolved by arbitration, without class action or jury trial, unless otherwise stated in your full Terms and Conditions. Making a Service Call: You can make a service call immediately after your plan starts, which is 30 days after your form is processed. Upon renewal/restart (if applicable), you can make a service call immediately. Cancellation: Cancel your plan any time by calling HomeServe at 1-844-713-7206 or visiting [www.homeserve.com/cancel](http://www.homeserve.com/cancel). If you cancel within 30 days before your plan start date, you will not be charged. If you cancel within 30 days after the plan start date, you will get a full refund (less benefits paid). If you cancel 31 or more days after the plan start date, you will get a pro-rata refund (less benefits paid). Upon renewal/restart, you can cancel any time and you will get a pro-rata refund (less benefits paid). Renewal: The plan is annual. Unless you cancel, your plan automatically renews annually at the then-current renewal price with your same payment terms.

See full Terms and Conditions with full coverage limitations before enrolling by calling 1-844-713-7206 or going to [www.HSPlans.com/ServiceHome](http://www.HSPlans.com/ServiceHome). HomeServe is an independent company, separate from the Township of Ocean Sewerage Authority. For over 20 years, HomeServe has been dedicated to offering homeowners trusted repairs, saving them \$2.5 billion along the way. To opt out of HomeServe solicitations, please call 1-844-713-7206.

**E-Z Pay:** A paperless and stress-free way to pay for your coverage. Payments are automatically debited from the bank/checking account of your choice as your payment becomes due, at no additional cost.

HomeServe is a registered trademark of HomeServe.

**CREDIT/DEBIT CARD**

By signing below, I authorize HomeServe to charge recurring payments for Exterior Sewer/Septic Line Plus Coverage to my credit/debit card at the frequency and amount specified in the Payment Schedule, plus applicable taxes. HomeServe will only notify me if the applicable tax rate changes, causing the preauthorized amount to differ by more than 10%. I understand that my first payment will be charged on my plan start date, which will be 30 days after my form is processed. *I understand this optional plan is based on an annual contract that automatically renews annually on the same payment terms I selected at the then-current renewal price, unless I cancel, which I can do at any time, without obligation to make future plan payments, by calling 1-844-713-7206 or visiting [www.homeserve.com/cancel](http://www.homeserve.com/cancel).* See privacy policy at [www.homeserve.com](http://www.homeserve.com). I agree I have read the plan details in this package and confirm I am the homeowner, meet all other eligibility requirements, and understand the plan limitations and exclusions. I understand full Terms and Conditions will be sent to me.

Payment Schedule:  <<M\_PR>> per month  <<Q\_PR>> per quarter  <<A\_PR>> per year

Card Number:                    Exp. Date:   /

**SIGNATURE** (required)

**ANNUAL CHECK OR MONEY ORDER**

I have enclosed my signed and dated check or money order for my annual payment of <<A\_PR>> for Exterior Sewer/Septic Line Plus Coverage. I understand that my payment will be processed upon receipt and applied on my plan start date, which will be 30 days after my form is processed. *I understand this optional plan is based on an annual contract that automatically renews annually on the same payment terms at the then-current renewal price, for which I will be billed each year, unless I cancel or fail to pay. I can cancel at any time, without obligation to make future payments, by calling 1-844-713-7206 or visiting [www.homeserve.com/cancel](http://www.homeserve.com/cancel).* See privacy policy at [www.homeserve.com](http://www.homeserve.com). I agree I have read the plan details in this package and confirm I am the homeowner, meet all other eligibility requirements, and understand the plan limitations and exclusions. I understand full Terms and Conditions will be sent to me. Price includes applicable state tax.

PLEASE MAKE PAYABLE TO HOMESERVE

**SIGNATURE** (required)